

Client Update – April 2010

**Pacific Pathology Associates, Inc. now owns and operates a Pathology Laboratory.**

We are pleased to announce that Pacific Pathology Associates, Inc. now owns and operates the Pathology and Non-Gynecologic Cytology Laboratory.

Our team of 8 Pathologists, 2 Pathologists' Assistants, and 15 support staff bring you the highest level of accuracy and customer service available.

We have also hired an Information Services Director to assist with the electronic transfer of Pathology, Cytology and Pap results to clients' electronic medical records systems.

This change in ownership is an excellent opportunity for you to offer feedback about our service and to let us know if there are any additional ways we can help your practice.

Another important reminder is that we are in network with Providence Health Plans. More patients are covered by Providence since the State of Oregon employees changed to this plan on January 1, 2010.

We are most excited about our IT connectivity. We will soon be able to connect through MVIPA Next Gen system as well as offer a sign-on portal from our website for providers and staff to view results, including all Pathology, Cytology and Pap test results. Your providers will be able to view any report that they are listed on, either as an ordering provider or a "copy to" provider.

This change in ownership offers some exciting changes:

1. We will be able to interface directly with client electronic medical record systems. Also, in the next few months PPA will be a lab option through MVIPA's Next Gen order-entry system.
2. We will have a provider sign-on portal available through our website so that Pathology, Cytology and Pap tests results can be viewed 24 hours a day. We expect this to be available in the next few months.
3. Our requisition will change from the current ½ page blue slip to a full page one. This will be distributed when you order new requisitions. There will be no need to throw out old requisitions.
4. Billing will change slightly. Pap test processing, as well as HPV and any sexually transmitted disease testing will now be billed by Salem Hospital.
5. Pacific Pathology Associates will continue to bill for all Pathology and Non-Gynecologic Cytology processing and interpretation, as well as Pap test interpretations.
6. Reports will be streamlined. We will no longer have separate reports for fine needle aspirates, non-gynecologic cytology, flow cytometry and breast profiles if they are submitted with a tissue specimen. These results will be incorporated into the main pathology report, so that all of the information is in one place. For example, the breast ER, PR, and HER-2/neu panel will be added into the original report as an amendment, at the end of the final diagnosis section.
7. Please note our new mailing address: 875 Oak St. SE, Suite 1040, Salem, OR 97301. This is essentially a P.O. Box, so please do not send anything that requires a signature to this address. Our physical address for deliveries (slides, Fed Ex, etc.) is 655 Winter St. SE, Bldg. B, Pathology Department, 2nd Floor, Salem, OR 97309.

We will continue to use Salem Hospital couriers to pick up your specimens. Courier service and supply delivery can be reached at (503) 561-5390.

The Pathology main office number remains the same, 503-561-5350. Our Pathologists are always available to answer questions.

We also offer the following important advantages:

- All new malignancies are verified by two of our pathologists
- Results will soon be available 24 hours a day through a sign-on web portal from our website, [www.pacificpathologyinc.com](http://www.pacificpathologyinc.com)
- We are in network with all insurance plans in Oregon, including Providence Health Plan, United HealthCare, Aetna, Blue Cross, Health Net, MVIPA, and many others.
- We bill secondary insurance
- You can talk directly to the Pathologist who interpreted your specimen
- Patient care can be enhanced by having biopsy and surgical specimens interpreted by the same Pathologists
- You will be supporting your local physician colleagues

If you or your providers have any questions or feedback about our service, please feel free to call us at (503) 561-5350.