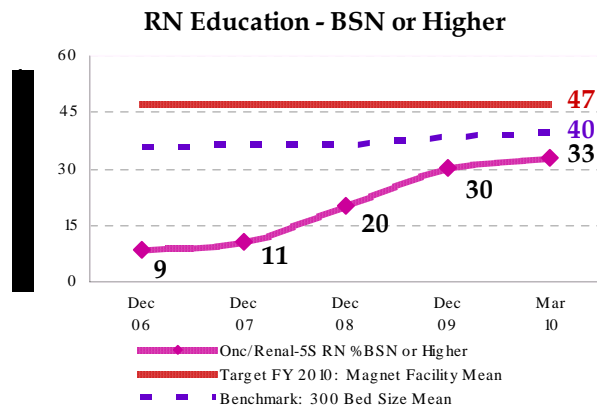
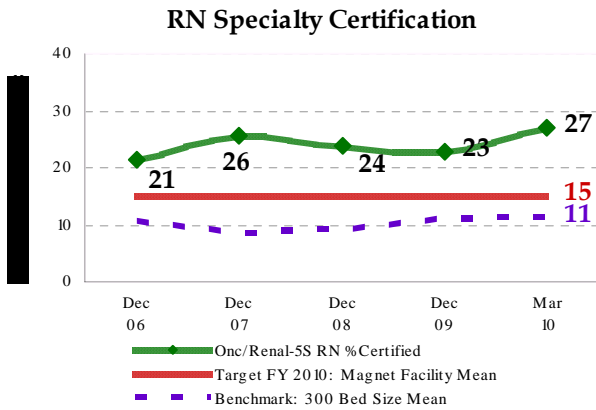


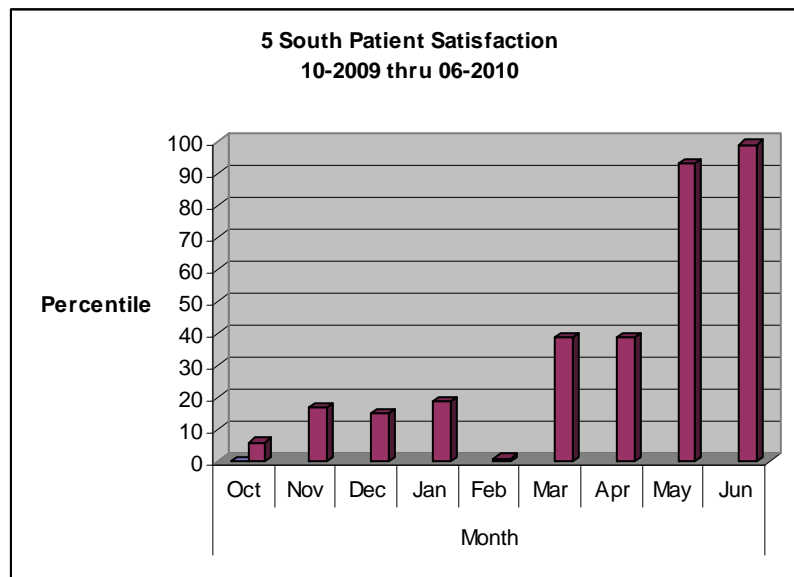
5 South Update 7-20-10

- **Leadership:** Amie Wittenberg New Nurse Manager May 2010
- **Future Unit Design:**
 - Dialysis moved end of May and this space is currently being evaluated
 - Ward rooms converted to single occupancy rooms (will make unit a 32 bed unit)
 - Designated Comfort Care rooms
 - Oncology Specialty...addition of tele?

- **Certification and RN Education:**



- **Patient Satisfaction:**



- **SPT and Compassion Committee Update:**

- **Management Team**
 - Role of ANM and leadership needed for team
 - Identified Charge RN team

- **Certification:**
 - 3 Nurses sat for exam...1 passed exam
 - 20 attended the onsite OCN Review course and approx 5 nurses plan to sit for upcoming exam
 - 1 RN approaching year completion will attend the Oncology 101 course
- **Education:**
 - **1 RN just completed her BSN**

- **Patient Satisfaction:**
 - Culture change: from me focus to ownership needed for increased patient satisfaction. Not what management is telling them, but instead is their actual patient feedback. The actual caring part of nursing back into why we are all here.
 - Staff truly motivated by their increased satisfaction
 - Support
 - Trust
- **SPT: Engagement of staff**
 - Order Set Revisions: Comfort Care Order Sets to P&T Committee at end of week and Admission Order Set revised and will go to the P&T committee as well
 - End of Life Resource Guide
 - Music Library for each room
 - Patient Education: Krames and TV Channel guides for rooms with designated times for patient education
 - Pilots: Gait Belt Pilot for high risk to fall patients completed and will now go housewide, future soon to start will be the VTE and Limited Code Communication Pilot
 - Skill Building: Portacath training, palliative training, among various other topics and skills to be covered for staff
- **Compassion Committee:**
 - Cultural Diversity Care and end of life in collaboration with Ed Wilgus
 - Process of patient transition to palliative care or comfort care from ICU